Vision 2020 Update – Academic Programs, Research Growth, Faculty Excellence and Rewards and Public Service

**Goal III:** Implement five degree programs that may be completed entirely online. Online options should address student interest along with current and anticipated business/industry demand.

**Strategy C:** Provide comprehensive, high quality, student support services to help distinguish our online offerings from the competition.

**Recent Key Accomplishments**

The director of Center for Online Learning (COL) has created an online orientation program, as well as a student to student support program for online students.

Director of Library Services created a system where online students have access to the library resources, i.e. shipment of books.

**Upcoming Activities**

With the start of fully-online degree programs in fall 2016, the COL online orientation program will be used to help students adjust to online learning and engage with the University.

**Emerging Issues**

Limited staffing in the COL to help students with their technological needs has been a challenge.

**Solutions**

We hired five student workers, as well as a full-time staff person to help in the COL.

We are looking to partner with our external company to help us address issues in this area.

**Upcoming Deliverables/Milestones**

<table>
<thead>
<tr>
<th>Item</th>
<th>Due Date</th>
<th>Status</th>
<th>Progress</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item. Library System</td>
<td>03/01/15</td>
<td></td>
<td>100%</td>
<td>Library director has created the system.</td>
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<tr>
<td>Item. Orientation Program</td>
<td>02/15/15</td>
<td></td>
<td>100%</td>
<td>This orientation program will be used when the new online programs start in fall 2016.</td>
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</tbody>
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Submitted by: Dr. Kumara Jayasuriya  Date: 12/4/15