

Vision 2020 Update – Academic Programs, Research Growth, Faculty Excellence and Rewards and Public Service

Overall Status



Goal III: Implement five degree programs that may be completed entirely online. Online options should address student interest along with current and anticipated business/industry demand.

Strategy C: Provide comprehensive, high quality, student support services to help distinguish our online offerings from the competition.

Recent Key Accomplishments

The director of Center for Online Learning (COL) has created an online orientation program, as well as a student to student support program for online students.

Director of Library Services created a system where online students have access to the library resources, i.e. shipment of books.

Upcoming Activities

With the start of fully-online degree programs in fall 2016, the COL online orientation program will be used to help students adjust to online learning and engage with the University.

Emerging Issues

Limited staffing in the COL to help students with their technological needs has been a challenge.

Solutions

We hired five student workers, as well as a full-time staff person to help in the COL.

We are looking to partner with our external company to help us address issues in this area.

Upcoming Deliverables/Milestones

<u>Item</u>	<u>Due Date</u>	<u>Status</u>	<u>Progress</u>	<u>Comments</u>
Item. Library system	03/01/15		100%	Library director has created the system.
Item. Orientation Program	02/15/15		100%	This orientation program will be used when the new online programs start in fall 2016.

Submitted by: Dr. Kumara Jayasuriya Date: 12/4/15