VISION 2020 UPDATE-Building, Renovation and Technological Infrastructure

Overall Status

Goal I: Pursue opportunities to invest in technology and information systems. Through these investments, create a more flexible and productive work environment, while simultaneously reducing maintenance, improving overall efficiency and reducing costs.

Strategy A: Continue to develop effective, intuitive, accurate and easy-to-use Banner-based solutions that allow quicker adoption, self-service and pervasive use of Banner intelligence for reporting, analysis, monitoring and informed decision making at all levels of the institution. Expand Banner users' training and empower users to create ad hoc reports and perform analyses.

Recent Key Accomplishments

Banner consultant conducted a review of the University's usage of Banner and provided valuable insight and suggestions into best business practices. The Vice Presidents have discussed the recommendations and recognize adoption will be a phased and long-term implementation.

IT programmers are working with the different departments to streamline operational processes such as the check change process, scholarship activities and monitoring of student academic progress.

The development of ARGOS data blocks are currently being developed to allow departments the ability to develop and run their own reporting.

Upcoming Activities

Upon completion of the data blocks, training will be conducted with the individual departments on report building and generation. This will be an ongoing.

Continual meetings with different departments are scheduled and will be an ongoing process.

Staff from several departments attended ARGOS training by WVNET.

Emerging Issues

The initial development of the data blocks and necessary training by the IT Department detracts from other areas that need attention.

The programming needed to implement the processes requested take time to develop.

Solutions

The initial setup is time consuming; however, the ability for departments to generate and run their own reporting will reduce the reliance on IT and provide real time reporting capability to the departments. A contractor has been hired to assist.

As utilization of ARGOS reporting increases, IT will be able to focus their time on programming instead of report generation.

Upcoming Deliverables/Milestones

Item	Due Date	Status	Progress	Comments
Item. Banner consultant review	Week of 9/15/14	🟩	100%	Banner consultant conducted a review of the University's usage of Banner and provided valuable insight and suggestions into best business practices.
Item. Development of ARGOS data blocks	Week of 12/01/14	🟨	50%	Initial setup is going well but will remain an ongoing activity.
Item. Discussions & Training		🟨	10%	Departmental staff attended ARGOS training by WVNET but IT training has yet to start. This is an ongoing activity.

Submitted by: Tom Bennett Date: 12/3/14